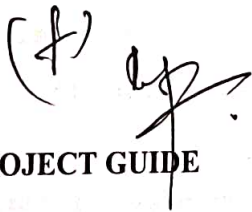


## BONAFIDE CERTIFICATE

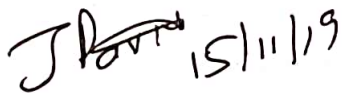
This is to certify that the project report on "A STUDY ON CUSTOMER SATISFACTION ON ARISE HYUNDAI IN CHENNAI " is a bonafide work submitted by R.P.GOKULA KRISHNAN in partial fulfilment of the Degree of Masters of Business Administration in the department of management studies, BIHER during 2018 – 2020. This certificate is issued based on the declaration by the candidate.

(f) 

PROJECT GUIDE



HEAD OF THE DEPARTMENT

 15/11/19

INTERNAL EXAMINER



EXTERNAL EXAMINER