

BONAFIDE CERTIFICATE

This is to certify that the project report on“ REFERENCE TO CUSTOMER RELATIONSHIP MANAGEMENT at SOFTORIX TECHNOLOGIES” is a bonafide work submitted by SALAM ATHOUBA MEETEI in partial fulfilment of the Degree of Masters of Business Administration in the department of management studies, BIHER during 2018 – 20. This certificate is issued based on the declaration by the candidate.

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