

From,

Date- 01/08/2018

M.A. Saleem Ahmed,  
Assistant Professor of Law,  
Bharath Institute of Law,  
Bharath Institute of Higher Education and Research,  
Chennai

To,

Dean,  
Bharath Institute of Law  
Bharath Institute of Higher Education and Research,  
Chennai

Sub: Request for permission to organise a Course Overview on **Consumer Law and Practice**" - Reg.

Dear Sir,

With reference to the above subject, I would like to seek your permission to organise a course overview on "**Consumer Law and Practice**" in our campus. It will be 37 hours session and tentatively scheduled to start from 17<sup>th</sup> August, 2018. The resource person for the course will be-

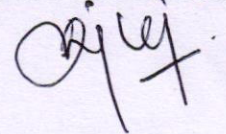
1. Mr. Magesh Mohan, Advocate, High Court of Madras, Chennai
2. Mr. Gowri Shankar, Advocate, Madurai Bench of Madras High Court, Madurai
3. Mr. Murugan, Assistant Professor, Saveetha School of Law, Chennai.

I eagerly await for your kind approval for organizing the above said course.

Thanking You

Yours Sincerely

(M.A. Saleem Ahmed)



Approved

J. Jeyaraj  
01/08/2018

**BHARATH INSTITUTE OF LAW**  
(BHARATH INSTITUTE OF HIGHER EDUCATION AND RESEARCH)  
173, Agharam Road, Selaiyur, Chennai – 600 073

Ref No.: BIL/GC/VAC/09/2018

Date: 07/08/2018

**CIRCULAR**

This is to inform that Bharath Institute of Law is conducting a Course Overview on “**Consumer Law and Practice**”. This course commences from 17<sup>th</sup> August, 2018. The course comprises of 37 hours of lecture and practical classes. The timetable for the course is hereby attached. Interested students can get the registration form from the office and submit the same on or before 14<sup>th</sup> August, 2018.

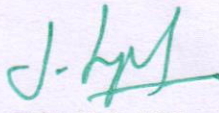
The following members will be handling the course.

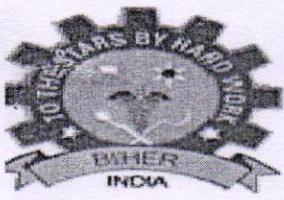
S.No.	Name of the Instructor	Designation
1.	Mr. Magesh Mohan	Advocate, High Court of Madras, Chennai
2.	Mr. Gowri Shankar	Advocate, Madurai Bench of Madras High Court, Madurai
3.	Mr. Murugan	Assistant Professor, Saveetha School of Law, Chennai

**Copy to**

1. All department HOD's
2. All classes
3. Notice Board



  
**DEAN-LAW**  
Prof. (Dr.) S. GAJENDRA RAJ, Ph.D.(Law),L.L.D.(Law),  
Dean -Law  
Bharath Institute of Law  
**Bharath Institute of Higher Education & Research**  
(Declared as Deemed to be University U/S 3 of UGC Act.1956)  
Selaiyur, Chennai-600 073. INDIA



# **Bharath**

**INSTITUTE OF HIGHER EDUCATION AND RESEARCH**  
(Declared as Deemed - to - be - University under section 3 of UGC Act 1956)

**ACCREDITED WITH 'A' GRADE BY NAAC**

## **COURSE OVERVIEW**

**ON**

## **CONSUMER LAW AND PRACTICE**

### **Course Highlights**

- **Consumer Law and Policies**
- **Consumer Rights**
- **Authentication of Electronic Records**
- **Emerging Issues in Consumer Law**

**Date- 17<sup>th</sup> August 2018 to 22nd September 2018**

**Venue- Bharath Institute of Law**

**Organised by-**

**Bharath Institute of Law**



# COURSE OVERVIEW ON CONSUMER LAW AND PRACTICE

## ASSESSMENT METHODS

## SCHEDULE OF SESSIONS

**TOTAL DURATION- 37 Hours**

Session	Date	Day	Time	Total Hrs.
Session 1	17-Aug-2018	Friday	4.30P.M. to 5.30P.M.	1
Session 2	18-Aug-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
Session 3	25-Aug-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
Session 4	1-Sep-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
Session 5	8-Sep-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
Session 6	15-Sep-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
Session 7	22-Sep-2018	Saturday	9:00 A.M. to 04:20 P.M.	6
<b>TOTAL DURATION</b>				<b>37</b>

## **Course Overview on Consumer Law and Practice**

### **COURSE OBJECTIVE**

Consumer considerations and their protection are very old concepts, but in the last decade there has been a significant development in this branch of law. Globalization of trade, market-dominated economy, information revolution and emergence of e-commerce has further enhanced this process. A greater importance has been assigned to consumer law at a global basis. All these factors have increased more scope for research and advocacy for creating a consumer friendly regulatory framework. The Indian legal framework has also undergone a substantial change to comply with the international norms. The subject has received tremendous importance among the contemporary legal fraternity in India. The legal experts are emphasizing on the need for teaching consumer law very seriously to present generation law students for making them equipped to handle issues relating to this branch of law. In this background the present course will aim to introduce the students to the existing law and practice relating to consumer protection

#### **Module – I**

##### **AN INTRODUCTION TO CONSUMER PROTECTION LAW AND POLICIES.**

- Development of market and consumer relations
- Globalization and consumerism
- Consumer movement in the global context
- Legal frame work and policy challenges

#### **Module – II**

##### **CONSUMER RIGHTS**

- Genesis of the consumer rights – UN role
- Right to safety
- Right to be informed
- Right to choose
- Right to be heard and assured.
- Right to redressal
- Right to consumer education

#### **Module–III**

##### **LEGISLATIVE FRAMEWORK CONSUMER PROTECTION IN INDIA**

- Evolutionary steps of Consumer Protection Laws in India- a historical perspective
- Some Consumer friendly Legislations
  - Prevention of Food Adulteration Act, 1954
  - Standards of Weights and Measures Act, 1976
  - The Drugs and Magic Remedies (Objectionable Advertisement) Act 1954

## COURSE OVERVIEW ON CONSUMER LAW AND PRACTICE

### SCHEDULE

Inauguration Session			17-Aug-2018 (4.30P.M. to 5.30P.M.)					
DATE	9:00AM to 10:00AM	10:00AM to 11:00AM		11:20AM to 12:20PM	12:20PM to 1:20PM		02:20PM to 03:20PM	03:20PM to 04:20PM
18-Aug-2018	Introduction	Market Development	<b>BREAK</b> (11:00 AM to 11:20AM)	Globalization and Consumerism	Consumer Movement	<b>LUNCH</b> (1:20 PM to 2:00PM)	Genesis of Consumer Rights	Problem solving
25-Aug-2018	Consumer Rights	Consumer Relations		Consumer Protection Laws	Prevention of Food Adulteration Act		Standards of Weights and Measures Act	Case Law Analysis
1-Sept2018	The Drugs and Magic Remedies (Objectionable Advertisement) Act	Sale of Goods Act		Competition Act	Consumer Protection Act		Recent Amendments	Group Discussion
8-Sep-2018	WTO and Consumer Protection	E- commerce		Case Laws on Manufacturing Defects	Case Laws on Airlines Sector		Brain Storming	Consumer rights in Digital Era
15-Sep-2018	Role of Civil Society	ADR in resolution of Consumer Laws		Case Laws on Banking Sector	Case Laws on Insurance Sector		Case Law Discussions	Role Play
22-Sep-2018	Data Protection	Emergence Consumer Issues in E-commerce		Case Laws on Medical Negligence	Case Laws on Lawyers Negligence		Group Discussion	Valedictory Function

<b>Course Name</b>	Course overview on Consumer Law and Practice
<b>Date of Introduction</b>	17-Aug-2018
<b>No of Students Enrolled</b>	37

S.No	Register No	Student Name	Course
1	U16DL003	ANISH KUMAR W	LLB., (Hons.)
2	U16DL014	DINAKARAN J	LLB., (Hons.)
3	U16DL025	MUTHU K	LLB., (Hons.)
4	U16DL036	SWAPNA S	LLB., (Hons.)
5	U16DL047	DEEPA R	LLB., (Hons.)
6	U16DL058	PRABATH R	LLB., (Hons.)
7	U16DL080	VARGHESE R	LLB., (Hons.)
8	U16DL091	MURALIDHARAN S	LLB., (Hons.)
9	U16DL102	NISHA V	LLB., (Hons.)
10	U17DL003	AJAY KUMAR K	LLB., (Hons.)
11	U17DL013	BHAVANI K	LLB., (Hons.)
12	U17DL023	ISHWARYA IYER	LLB., (Hons.)
13	U17DL034	MAHARAJAN S	LLB., (Hons.)
14	U17DL047	ARUL KUMAR	LLB., (Hons.)
15	U17DL059	SIRANJEEVI V R	LLB., (Hons.)
16	U17DL070	VARADHARAJ YADAV K	LLB., (Hons.)
17	U17DL080	MURUGANANTHAM S	LLB., (Hons.)
18	U17DL091	ZAKIR HUSSAIN	LLB., (Hons.)
19	U17DL103	JOSHUA J	LLB., (Hons.)
20	U16BL024	VASANTH R	B.BA.,L.LB(Hons.)
21	U16BL034	MAHESHWARAN R	B.BA.,L.LB(Hons.)
22	U17BL003	ARIVALAGAN S	B.BA.,L.LB(Hons.)
23	U17BL014	JEBISHA J	B.BA.,L.LB(Hons.)
24	U17BL026	NAVEEN KUMAR S	B.BA.,L.LB(Hons.)
25	U17BL037	SELVAGANAPATHY G	B.BA.,L.LB(Hons.)

S.No	Register No	Student Name	Course
26	U17BL047	YESHVANTH M	B.BA.,L.LB(Hons.)
27	U17BL058	BALAJI S	B.BA.,L.LB(Hons.)
28	U17BL064	AJITH KUMAR U	B.BA.,L.LB(Hons.)
29	U17BL076	MOHAMMED SHALIK S	B.BA.,L.LB(Hons.)
30	U17BL088	NANDHINI S	B.BA.,L.LB(Hons.)
31	U17BL109	ABDULLAH JALEEL	B.BA.,L.LB(Hons.)
32	U16CL003	LOKESH T	B.Com.,L.LB(Hons.)
33	U17CL015	HARINI M	B.Com.,L.LB(Hons.)
34	U17CL025	KEVIN M K	B.Com.,L.LB(Hons.)
35	U17CL035	OVIYA C R	B.Com.,L.LB(Hons.)
36	U17CL045	PREETHA S	B.Com.,L.LB(Hons.)
37	U17CL056	VIDYA V	B.Com.,L.LB(Hons.)





**BHARATH INSTITUTE OF LAW**  
**BHARATH INSTITUTE OF HIGHER EDUCATION AND RESEARCH**  
173, Agharam Road, Selaiyur, Chennai - 600 073



This certificate is awarded to

**Muthu K**

of

Bharath Institute of Law, Chennai

for successfully completing the course overview on

**Consumer Law and Practice**

with a consolidated score of 70%. The course was conducted from  
17<sup>th</sup> August, 2018 to 22<sup>nd</sup> September ,2018

Mr.M.A. Saleem Ahmed  
Course Co-ordinator

Prof. Dr. S. Gajendraraj  
Dean-Law

**BHARATH INSTITUTE OF LAW**  
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173, Agharam Road, Selaiyur, Chennai – 600 073

**Course Feedback Form**

Course Title : Course Overview on Consumer Law and Practice

Date From : 17/8/2018 Date to : 22/9/2018 Venue : Bharath Institute of Law

Please fill the short questionnaire to make the course better.

Occupation : Student  
Your Organization Name : Bharath Institute of Law  
Your Highest Qualifications : B.Com

Please respond below with 1, 2, 3, 4 or 5, where 1 and 5 are explained.

**THE DESIGN OF THE COURSE**

- |  |                      |                                |
|--|----------------------|--------------------------------|
| A. Were objectives of the course clear to you?           | Yes / No             | <input type="checkbox"/>       |
| B. The course contents met with your expectations        |                      |                                |
| 1. Strongly disagree                                     | 5. Strongly agree    | <input type="text" value="5"/> |
| C. The lecture sequence was well planned                 |                      |                                |
| 1. Strongly disagree                                     | 5. Strongly agree    | <input type="text" value="4"/> |
| D. The contents were illustrated with                    |                      |                                |
| 1. Too few examples                                      | 5. Adequate examples | <input type="text" value="4"/> |
| E. The level of the course was                           |                      |                                |
| 1. Too low   | 5. Too high          | <input type="text" value="5"/> |
| F. The course contents compared with your expectations   |                      |                                |
| 1. Too theoretical                                       | 5. Too empirical     | <input type="text" value="4"/> |
| G. The course exposed you to new knowledge and practices |                      |                                |
| 1. Strongly disagree                                     | 5. Strongly agree    | <input type="text" value="5"/> |
| H. Will you recommend this course to your colleagues?    |                      |                                |
| 1. Not at all  | 5. Very strongly     | <input type="text" value="5"/> |

**THE CONDUCT OF THE COURSE**

- |  |                   |                                |
|--|-------------------|--------------------------------|
| A. The lectures were clear and easy to understand          |                   |                                |
| 1. Strongly disagree                                       | 5. Strongly agree | <input type="text" value="5"/> |
| B. The teaching aids were effectively used                 |                   |                                |
| 1. Strongly disagree                                       | 5. Strongly agree | <input type="text" value="4"/> |
| C. The course material handed out was adequate             |                   |                                |
| 1. Strongly disagree                                       | 5. Strongly agree | <input type="text" value="3"/> |
| D. The instructors encouraged interaction and were helpful |                   |                                |
| 1. Strongly disagree                                       | 5. Strongly agree | <input type="text" value="4"/> |

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*Course Feedback Form*

Course Title : Course overview on Consumer Law and Practice  
Date From : 17/8/2018 Date to : 22/9/2018 Venue : Bharath Institute of Law

Please fill the short questionnaire to make the course better.

Occupation :

Your Organization Name :

Your Highest Qualifications : XII

Please respond below with 1, 2, 3, 4 or 5, where 1 and 5 are explained.

**THE DESIGN OF THE COURSE**

- A. Were objectives of the course clear to you?  Yes /  No yes
- B. The course contents met with your expectations  
1. Strongly disagree 5. Strongly agree 5
- C. The lecture sequence was well planned  
1. Strongly disagree 5. Strongly agree 4
- D. The contents were illustrated with  
1. Too few examples 5. Adequate examples 5
- E. The level of the course was  
1. Too low 5. Too high 3
- F. The course contents compared with your expectations  
1. Too theoretical 5. Too empirical 4
- G. The course exposed you to new knowledge and practices  
1. Strongly disagree 5. Strongly agree 4
- H. Will you recommend this course to your colleagues?  
1. Not at all 5. Very strongly 5

**THE CONDUCT OF THE COURSE**

- A. The lectures were clear and easy to understand  
1. Strongly disagree 5. Strongly agree 4
- B. The teaching aids were effectively used  
1. Strongly disagree 5. Strongly agree 5
- C. The course material handed out was adequate  
1. Strongly disagree 5. Strongly agree 4
- D. The instructors encouraged interaction and were helpful  
1. Strongly disagree 5. Strongly agree 5

## COURSE OVERVIEW ON CONSUMER LAW AND PRACTICE



A Course overview on “**Consumer Law and Practice**” was organized and conducted by the Bharath Institute of Law for the benefit of law students from 17<sup>th</sup> August 2018 to 22<sup>nd</sup> September 2018. Totally 37 students attended this course.

The following resource persons conducted the course.

- Mr. Magesh Mohan, Advocate, High Court of Madras, Chennai
- Mr. Gowri Shankar, Advocate, Madurai Bench of Madras High Court, Madurai
- Mr. Murugan, Assistant Professor, Saveetha School of Law, Chennai.

**COURSE CO-ORDINATOR**